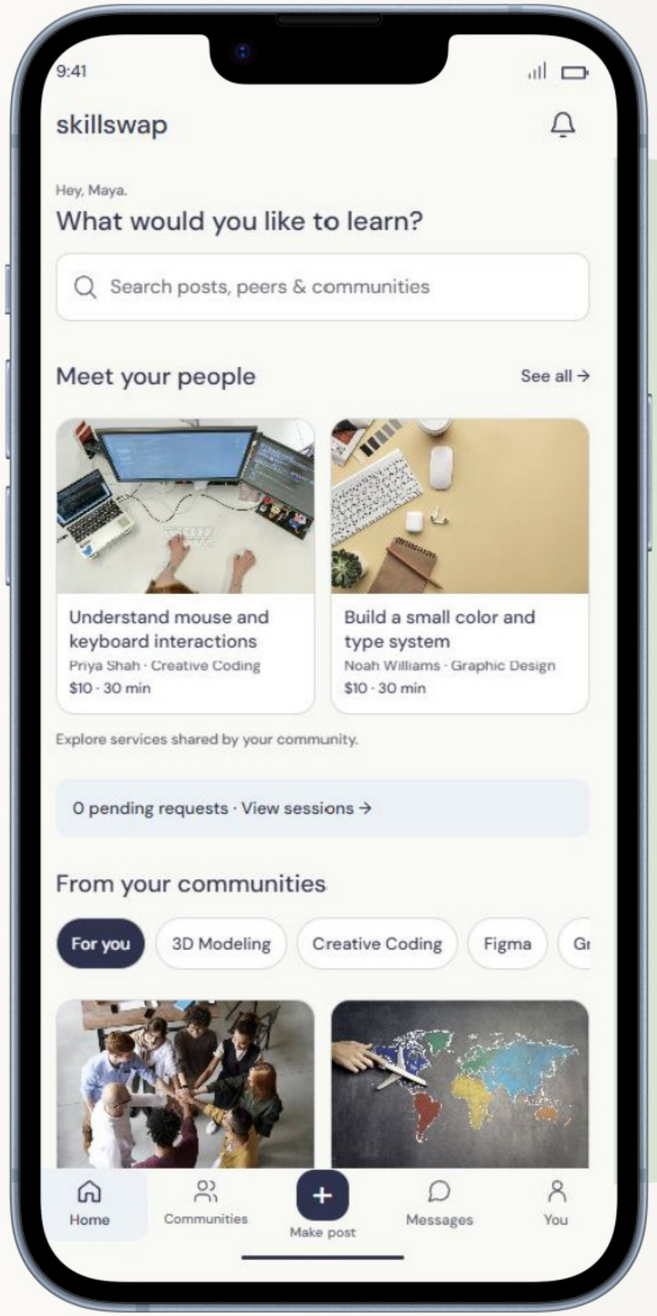
# SkillSwap

## Process Book

Bring your question, share what you know.

IXDS 754 · TEAM 4 · SPRINT 4
Jiumo Li · Judy Gao · Aurora Sun



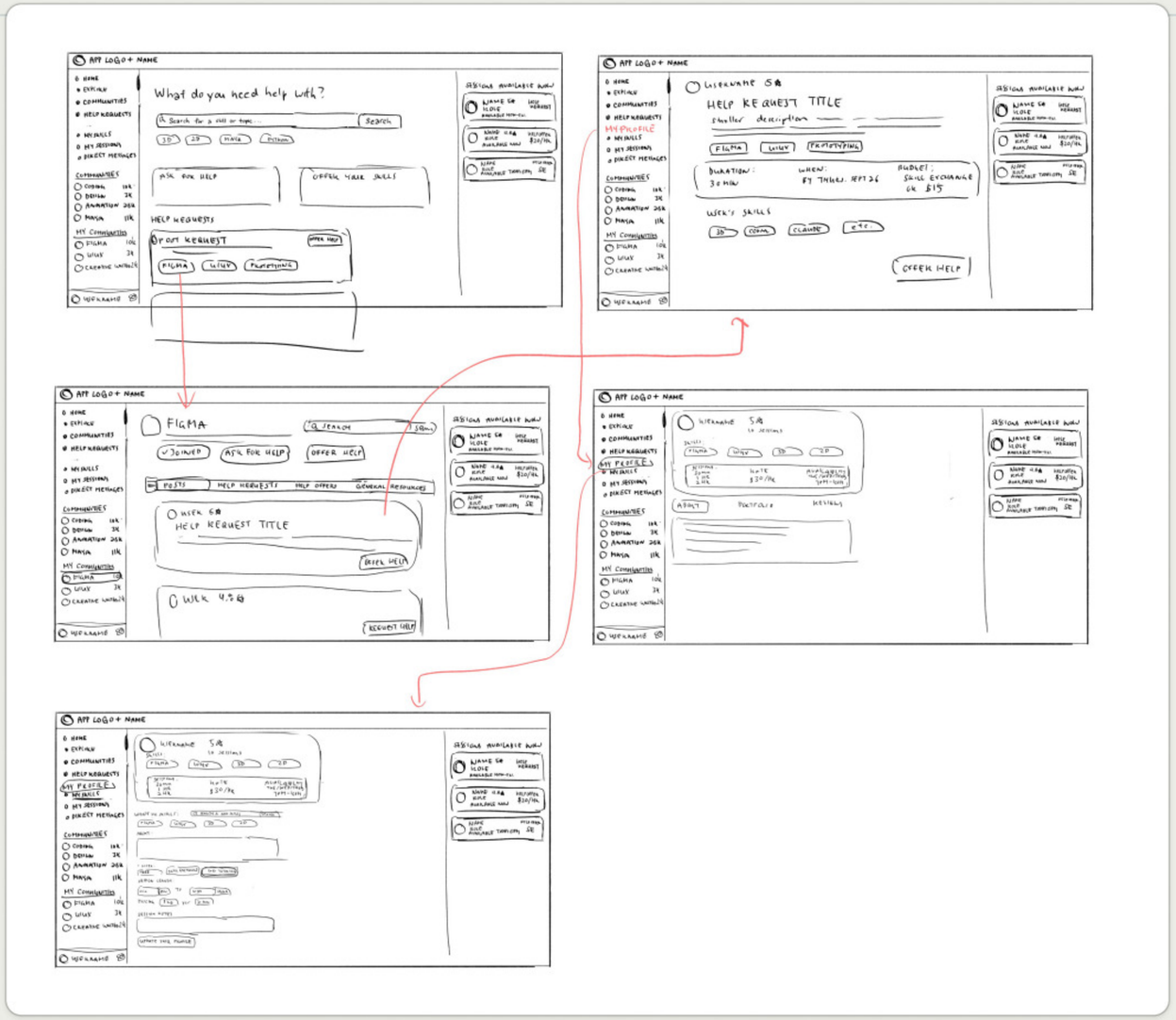
# Paper Prototype

## WHAT THE SKETCH TESTED

The early paper flow connected browsing, help requests, peer details and booking. It made the sequence tangible before committing to implementation.

## WHAT WE CARRIED FORWARD

Ask for a specific skill; show relevant people; make scope and time explicit. Later builds turn the proposed request/confirmation sequence into durable multi-user behavior.



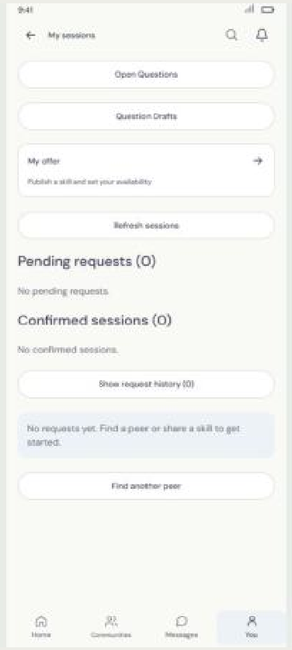

Archived paper prototype · Sprint 1

# Usability Findings & Design Implications

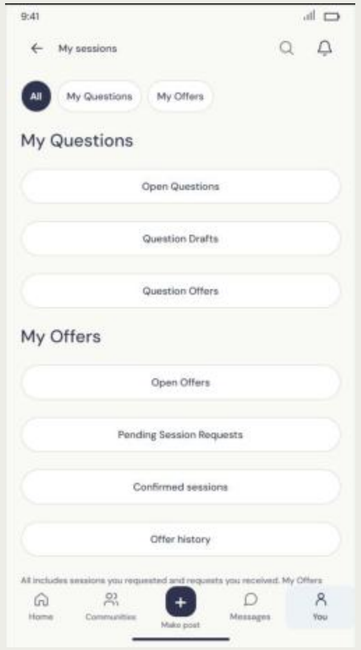
| Finding | Evidence | Design implication |
| --- | --- | --- |
| Owned activity took effort to find | J01 / J02 | Give personal posts and sessions recognizable destinations |
| Public preview was unclear | J01 / J02 | Expose the published offer, not only its editor |
| Terms needed hierarchy | J01 / J02 | Separate rate, duration, total and exchange |
| Current items resembled history | J01 / J02 | Distinguish active work from closed activity |
| Messages lost session context | J02 / hosted review | Keep contact and booking events in a relevant thread |
| Wrong record edited | J03 | Distinguish question preferences from session time changes |

# Personal Activity: Before & After

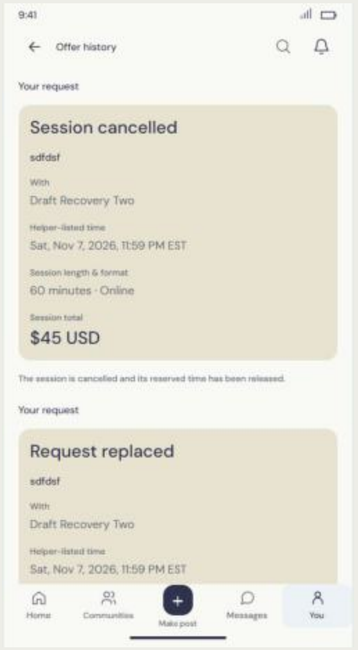
The archive shows a visible navigation revision. It is implementation evidence; the final redesign still needs an independent human retest.




Before · one long activity list




Beta revision · grouped activity




Beta revision · separate history

# Community Card Layout & Interaction Fixes

**ISSUE**

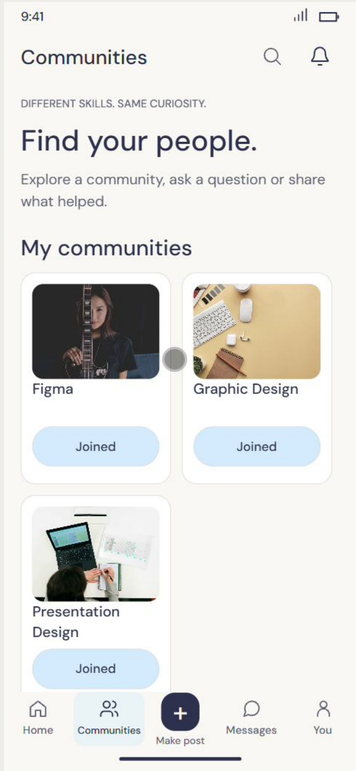
Three narrow mobile columns created tall wrapped buttons and cramped titles.

**REVISION**

Two columns below 640 px; three at wider viewport widths. Compact 232 px cards, 104 px covers, less repeated copy and 44 px Join / Joined controls in light blue (#D3ECFF).

**INTERACTION REPAIR**

The community opener and membership button are siblings, removing the nested-button error. The cover's Next control is disabled in this card context.




Manual capture · compact community cards

Column count follows browser viewport width. A wider desktop viewport can show three columns inside the app shell.

# Design Consistency & Accessibility Checks

### VISUAL LANGUAGE

Warm off-white, navy typography, pale blue/green surfaces and restrained clay accents maintain continuity with the team's books and mobile interface. DM Sans carries body copy; Unbounded marks major chapter moments.

### NOVEMBER 15 BROWSER CHECK

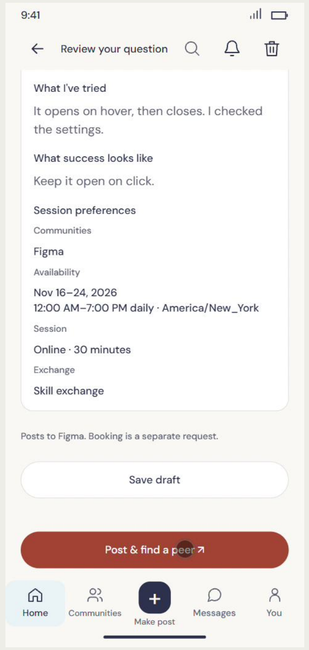
Guest, sign-in and create-account screens fit 320, 390 and 1280 px without horizontal overflow (9/9). A limited Tab/Enter check passed. White on the primary clay button (#AA4C35) measured 5.53:1.

### OPEN REVIEW

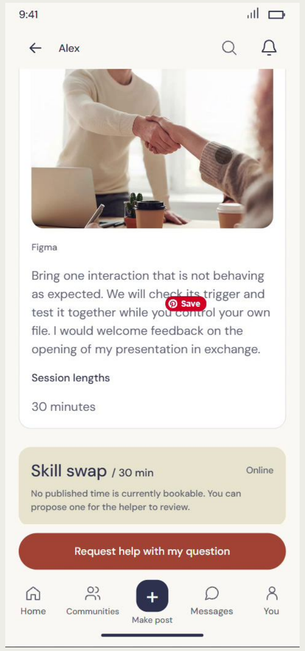
Full keyboard order, visible focus across the app, screen readers, zoom/reflow, error announcements and other color pairs remain unverified. Physical iOS and Android checks are open.

# Final Request & Confirmation Flow

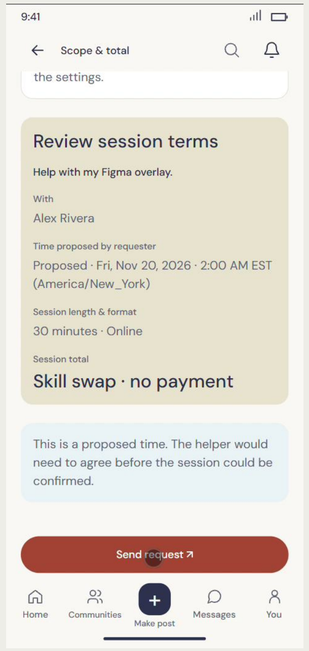
Real app recordings support the Maya/Alex scenario. Helper acceptance confirms the session; sending the request alone does not.



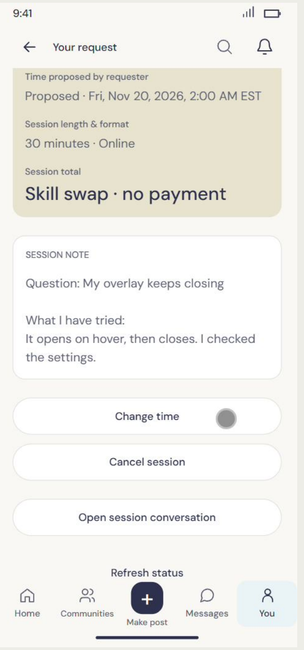

1 · Published question




2 · Evaluate Alex's offer




3 · Request stays Pending




4 · Helper-side acceptance flow